

COVERAGE*	WOOD	WOOD plus FABRIC	WOOD plus LEATHER
<b>ACCIDENTAL STAINS (but not limited to)</b>			
Food and beverage stains	✓	✓	✓
Human and pet bodily fluids	✓	✓	✓
Pen, ink and paint	✓	✓	✓
Dye transfer from hair dye, clothing, newspapers	✓	✓	✓
Lipstick, nail polish and other cosmetics	✓	✓	✓
Spray tan	✓	✓	✓
Glue and wax	✓	✓	✓
Bleach and other acids	✓	✓	✓
Dirt and mud	✓	✓	✓
Soaps, shampoos and detergents	✓	✓	✓
Tar, grease and oil	✓	✓	✓
Caustic solutions	✓	✓	✓
<b>ACCIDENTAL DAMAGE</b>			
Deep scratches <sup>1</sup> , gouges <sup>2</sup> and chips	✓	✓	✓
Water rings	✓	✓	✓
Heat marks and burns	✓	✓	✓
<b>ADDITIONAL FABRIC &amp; LEATHER DAMAGE COVERAGE</b>			
Rips, tears, cuts, burns		✓	✓
<b>EXCLUDED STAINS &amp; DAMAGE (not covered by Guardsman, including)</b>			
Pet damage such as clawing, scratching or chewing	x	x	x
Manufacturing faults & defects, leather peeling or cracking	x	x	x
Misuse, abuse or arising from lack of care and maintenance	x	x	x
Build up of dirt, grime, sweat marks	x	x	x
Odours, discolouration and fading	x	x	x

<sup>1</sup>DEEP SCRATCHES: A rub or scrape that cuts through the furniture surface exposing the base timber.  
<sup>2</sup>GOUGES: An impact to the furniture surface that results in a hole or dent to the furniture exposing the base timber.  
NOTE: Light Surface marks caused by normal wear and tear from everyday use are not covered.

\* Terms and conditions apply. Refer to the warranty book for full details.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

 **GUARDSMAN**  
Excellence in Furniture Care Since 1915

Guardsman Australia Pty Ltd  
1800 249 252  
info@guardsmanaustralia.com  
guardsmanaustralia.com



# WOOD PROTECTION PRODUCT WARRANTY

5 YEAR PROTECTION

**lounge**lovers

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## Keep Your Timber Timeless

Wood furniture has a natural beauty with unique knots, grains, and perfect imperfections. When you have a gorgeous piece of timber in your home, you want to show it off, not hide it away — but with daily use, accidental stains and damage can occur at any time.

Protect your timber products and keep them looking their best for years to come with Guardsman's Wood Protection Product Warranty.

## Protects All Wooden Furniture

Your Guardsman Wood Protection Product Warranty protects all wood furniture against accidental stains and accidental damage for 5 years, including tables, chairs, bedroom, storage & display units, shelving, buffets and hutches.

## What's included with your warranty:

- A Wood Care Kit: 312g Wood Clean & Polish, 312g Wood Deep Clean, Ultimate Dusting Cloth, Water Ring & Mark Remover Cloth, Touch-Up Marker 3-Pack, Filler Stick 5-Pack
- Optional Additional Fabric Kit: kit as above plus 264g Fabric Protector
- Optional Additional Leather Kit: kit as above plus 250ml Leather Cleaner and 250ml Leather Protector
- Professional Guardsman advisory service
- Free in-home visits by an authorised Guardsman technician to remove accidental stains and fix accidental damage on any covered claim
- Part or full replacement if a stain or damage can't be fixed\*

## Trusted Experts Since 1915

We only want the best for your furniture, which is why we work with the best. Guardsman has been a leading expert in furniture care and repair for over a century — so you know you're investing in the finest for your home.

## Protecting Furniture, Families and the Environment

All Guardsman products are environmentally friendly and safe for kids, adults and furry friends.



## Making A Claim

Had an accidental stain or damage? Follow these steps to make a claim with Guardsman:

- Contact Guardsman within 5 business days of the stain or damage occurring
- Make sure you are able to identify the cause of the accidental stain or damage
- Have the invoice for your furniture and Guardsman Warranty handy
- Rest easy — Guardsman will take care of the rest

If your furniture can't be repaired or cleaned, Guardsman will find a solution that's tailored to you. This might include replacing cushions or cushion covers, recovering the area with new fabric, replacing wood or metal panels and, in some instances, even replacing the piece of furniture.

## Want To Learn More?

For full terms and conditions and more information, please visit [guardsmanaustralia.com](https://guardsmanaustralia.com)

*\*at Guardsman's discretion*