

COVERAGE*

	OUTDOOR FABRIC*	OUTDOOR WOOD	OUTDOOR METAL
ACCIDENTAL STAINS (but not limited to)			
Mould, mildew and fungi	✓	✓	✓
Water marks and stains	✓	✓	✓
Food and beverage stains	✓	✓	✓
Bird and animal droppings and bodily fluids	✓	✓	✓
Pollen, leaf and flower tannin stains and marks	✓	✓	✓
Sunscreen, tanning lotion, insect and fly repellent	✓	✓	✓
Human bodily fluids	✓	✓	✓
Pen, ink, paint and dyes	✓	✓	✓
Cosmetics, soaps and shampoos	✓	✓	✓
Candle and other waxes	✓	✓	✓
Glue, bleach and detergents	✓	✓	✓
Acids and caustic solutions, chlorine, pool chemicals	✓	✓	✓
ACCIDENTAL DAMAGE			
Rips, tears, cuts	✓		
Scratches ¹ , gouges ² and chips		✓	
Heat marks and burns	✓	✓	
Rust, corrosion, discolouration of finish			✓
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)			
Pet damage, including bodily fluids	x	x	x
Manufacturing faults and defects	x	x	x
Misuse, abuse or arising from lack of care and maintenance	x	x	x
Build up of dirt, grime, sweat marks	x	x	x
Odours, discolouration and fading	x	x	x

*For Outdoor Fabric Care Collection, only Outdoor Fabric coverage applies

¹Rubs or scrapes that cut through the furniture surface exposing the base timber

²An impact to the furniture surface resulting in a hole or dent to the furniture, exposing the base timber

* Terms and conditions apply. Refer to the warranty book for full details.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Guardsman Australia Pty Ltd

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OUTDOOR PROTECTION PRODUCT WARRANTY

5 YEAR PROTECTION



lounge lovers



Protect your outdoor furniture with a 5-year warranty against accidental stains and damage. Ideal for fabric, wood and metal outdoor furniture.

Weather Any Storm

From wet weather to sunscreen spills, mildew to chlorine...we all love the great outdoors, but it can be unpredictable! Accidental stains or damage can occur at any time, which is why you need to provide maximum protection for your outdoor setting if you want to extend its lifespan.

Soak up the sun for years to come with Guardsman Outdoor Protection Product Warranties, specifically made for fabric, wood or metal outdoor furniture.

Designed For Outdoor Furniture

Your Guardsman Outdoor Protection Product Warranty protects your outdoor fabric, wood and metal furniture against all accidental stains and accidental damage for 5 years.

What's included with your warranty:

- Outdoor Care Collection Kit: 1x 284g Fabric Weather Defence, 1x 284g Wood Weather Defence, 1x 284g Metal Weather Defence
- Professional Guardsman advisory service
- Free in-home visits by an authorised Guardsman technician to remove accidental stains and fix accidental damage on any covered claim
- Part or full replacement if a stain or damage can't be fixed*

Trusted Experts Since 1915

We only want the best for your furniture, which is why we work with the best. Guardsman has been a leading expert in furniture care and repair for over a century — so you know you're investing in the finest for your home.

**at Guardsman's discretion*



Protecting Furniture, Families And The Environment

All Guardsman products are environmentally friendly and safe for kids, adults and furry friends.

Making A Claim

Had an accidental stain or damage? Follow these steps to make a claim with Guardsman:

- Contact Guardsman within 5 business days of the stain or damage occurring
- Make sure you are able to identify the cause of the accidental stain or damage
- Have the invoice for your furniture and Guardsman Warranty handy
- Rest easy — Guardsman will take care of the rest

If your furniture can't be repaired or cleaned, Guardsman will find a solution that's tailored to you. This might include replacing cushions or cushion covers, recovering the area with new fabric, replacing wood or metal panels and, in some instances, even replacing the piece of furniture.

Want To Learn More?

For full terms and conditions and more information, please visit guardsmanaustralia.com